

MSP case study: Uniper engages freelancers to improve talent quality.

industry: multinational energy company



challenges & goals

The company wanted to standardize its approach to managing contingent talent across EMEA. It also hoped to free its procurement and HR leaders from administrative tasks to focus on more strategic activities.



solution

By partnering with Randstad Sourceright on a managed services program (MSP), Uniper gained clear visibility on headcount, spend and performance. The company achieved process efficiencies, program compliance and technology innovation. The global MSP partnership, combined with local footprint and talent market expertise, results in continuous program value creation.



key results

- 97% supplier satisfaction (rated excellent or good)
- VMS technology process efficiencies implemented, including system integrations
- designed and implemented new improved supply chain structure for IT business area
- 100% onboarding compliance achieved in U.K.
- implemented standard suite of reports across Germany, U.K. and Sweden
- increased transparency around cross-border workers
- expected to achieve 6-7% cost savings

[> read the full case study](#)

